21 July 2016

Sergio Kendall ESA Chile Padre Mariano 10, Oficina 705 Providencia, Santiago, 7500026, Chile

## Dear Sergio & Team:

We would like to express our gratitude to you and the entire ESA Chile team for your attention to our many details, during the 2016 Mary Kay Inner Circle European National Sales Director Summit & 2016 Asia Pacific Inner Circle National Sales Director Summit. All of our National Sales Directors and Region staff thoroughly enjoyed their experiences during Mary Kay Travel's first incentive programs hosted in South America. We at Mary Kay Travel appreciate the relationships we have built over the course of time planning and executing both of these successful programs in Chile.

It was so nice to work with you and we look forward to working with you in the future.

Warm regards,

Kimberly Banks

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Sr. Incentive Coordinator-Planning & Ops

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